

Exhibit 9

FairPoint Communications, Inc.
Docket No. DT 14-102

ORIGINAL	
N.H.P.U.C. Case No.	<u>DT 14-102</u>
Exhibit No.	<u># 9</u>
Witness	_____
DO NOT REMOVE FROM FILE	

Respondent: Ryan Taylor
Title: Director of Regulatory

RECORD REQUEST: Please provide a copy of any FairPoint written document which customer service representatives use for reference when determining basic service eligibility.

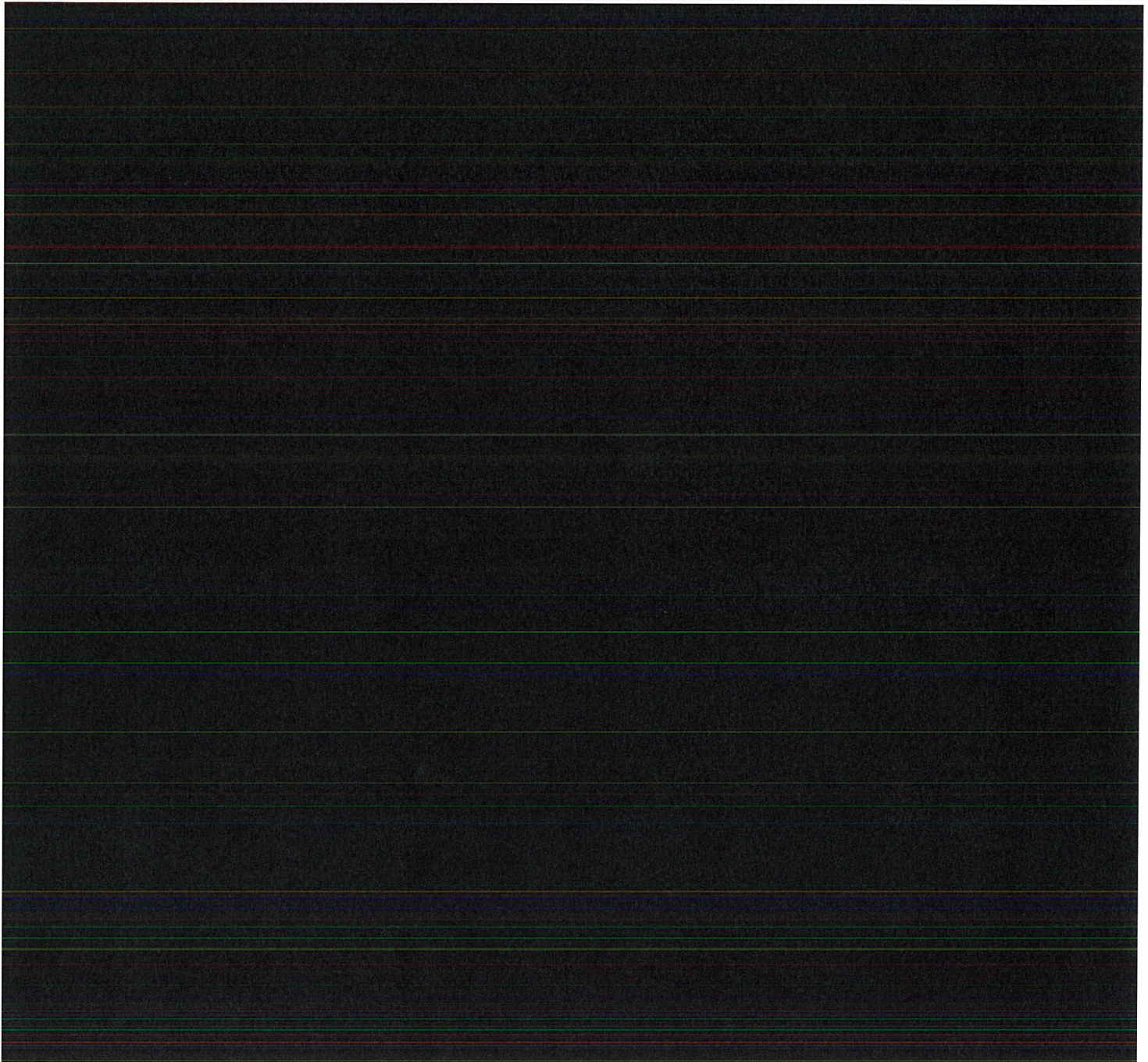
DATED: May 7, 2014

REPLY: FairPoint objects to this Record Request in accordance with its General and Specific Objections.

Notwithstanding the Objection, FairPoint responds as follows:
See enclosed Confidential Attachment 1 and Confidential Attachment 2 to Exhibit 9. Confidential Attachment 1 was originally created in 2012 and underwent a revision in December 2013 and was more recently updated on May 6, 2014 to reflect the internal policy change (reflected in Confidential Attachment 2) which FairPoint made in March, 2014, related to the long distance and basic service classification.



Basic Service New Hampshire



FairPoint Communications

Basic Service New Hampshire

